

Lodging a complaint against the Employer has never been easier.

The new federal industrial relations landscape has made it easier than ever for employees to lodge formal complaints against their employer.

At a statutory level – a complaint may be lodged through either Fair Work Australia or the Fair Work Ombudsman.

Outside of FWA or the FWO – a complaint may be lodged through the appropriate tribunal or court.

Access to information about rights and entitlements is readily available at the websites of both the Fair Work Ombudsman and Fair Work Australia.

Of particular concern, is the ability to access a 'live help' function on the FWO website which allows an Employee to speak with an officer via live web chat. In this instance, the Employee doesn't even have to lift the telephone!

It is imperative for Employers to upskill themselves, their systems and their Company in relation to the proper handling of employment relations issues.

The best defence for any employer is the proper handling of an employment related matter.

The cost of defence for an Employer is much greater than any agreed or ordered payout to the Employee.

This office is now also in Gladstone. Please contact us on (074) 9182008.